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# Victim Services in Windsor-Essex

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**If you or someone you know is in danger contact 911 immediately**

## Hiatus House

- Hiatus House provides crisis support and shelter for women and children in Windsor and area who are fleeing violence and abuse
- 250 Louis Ave, Windsor, ON N9A 1W2
- **Main Phone: 519-252-7781**
- **24 hour Crisis Line: 519-252-7781**

## Metis Nations of Ontario

- Victim Services Program: Provides culturally relevant support to victims of crime who identify as Metis
  - **1-800-263-4889 Ext. 7**
  - **contactus@metisnation.org**
- MNO Navigators
  - **1-800-263-4889 Ext. 7**
  - **ContactUs@metisnation.org**

## Sexual Assault and Domestic Violence Treatment Centre

- Provides medical examination and crisis counselling for survivors of sexual assault/abuse and domestic violence; Community counselling referrals are also provided.
- Windsor Regional Hospital Metropolitan Campus, 4th Floor 1995 Lens Avenue Windsor, Ontario, N8W 1L9
- the Sexual Assault and Domestic Violence Treatment Centre is available 24 hours a day, 7 days a week
- **519-255-2234**

## Sexual Assault Crisis Centre (SACC)

- Provides counselling to survivors of sexual victimization (sexual assault, sexual abuse and incest).
- **24 Hour Crisis Line 519-253-9667**
- **519-253-3100**

## Victim Assistance Unit, Windsor Police

- Police-based victim assistance that provides victims with up to date information, and serves as a liaison between the police and the victim. Services include: emotional support, ensuring that victims understand their roles and their rights in the criminal justice system, as well as referral to community resources.
- **519-255-6700 ext. 4879**

## **Victim Services of Windsor-Essex County**

- Provides victims with support, information, community referrals, safety planning and processing applications for the Victim Quick Response Program.
- **519-723-2711**

## **Victim Support and Notification Line**

- A Provincial operated telephone support that informs on services available in your local area.
- If offenders are in provincial custody, victims can register for the Victim Notification Line which will provide them with a notification when an offenders custody status has changed.
- **1-888-579-2888**

## **Victim Specialist, Ontario Provincial Police**

- Police based victim assistance services that provides needs assessment(s), crisis intervention, provision of information, support and/or referrals to victim services including during a victim/witness/survivors engagement with the OPP.

## **Victim Witness Assistance Program (VWAP)**

- Provides information, assistance and support to victims and witnesses of crime to increase their understanding of, and participation in, the criminal court process. In addition, victim/witness assistance program can help victims understand what is expected of them at each court date, and help them prepare for their court appearances as well as provide information and updates on the criminal trial process.
- **519-253-2897**

## **Windsor Essex Child/Youth Advocacy Centre (WECYAC)**

- Child-Centred, safe environment for children/youth to disclose their story of abuse to a specially trained team of professionals.
- **519-995-3974**

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# **Law Enforcement and Child Protection**

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## **Lasalle Police Service (LPS)**

- Emergency: **911**
- **519-969-5210**

## **Ontario Provincial Police (OPP)**

- Emergency: **911**
- Non-Emergency Line: **1-888-310-1122**

## **Windsor Essex Children's Aid Society (CAS)**

- **519-252-1171**

## **Windsor Police Service (WPS)**

- Emergency: **911**
- Non-Emergency Line: **519-255-6111**
- Victim Assistance Unit: **519-255-6700 ext. 4879**